





The Brighton Jetty Classic



- SA's largest open water swim
- Over 2000 competitors
- Raises money for the Brighton Surf Club
- +150 Other clubs and charities
- We could not run this event without technology!
- What has worked for us? What have we learnt?



Why Technology?



- To reduce the workload
- To break large jobs into smaller ones
- To simplify the difficult jobs
- Attract more volunteers
- Improve the customer, member and volunteer experience







Volunteers



Increase our volunteer base:

- Smaller easier jobs
- Entice members into volunteering
- Automate or remove tedious work
- Form 1 A culture of volunteering









Tools: Registration System



- MybookingManager
- Competitors Register and pay online
- Immediate confirmation and invoice
- A reminder before the event
- A post event survey
- Simple! Easy!







Benefits



- No Paperwork
- No cash handling
- Immediate money in bank
- Professional Front
- Easy!
- Instant Reports
- Works for any event







Negatives



- Unable to accept cash directly
- All registrations taken over the internet
- Cost its small put it into the event









Email Management



- We use Acajoom part of our website
- Vision6, Ezymsg, Mailout

Simple:

- Registrar provides membership lists
- Newsletter editor sends email to the list







Benefits



- Smaller easier jobs
- Simple!
- Professional Look
- Managed
- Cheap
- Full Reports
- SMS!







Still using Email?



- Fine for one on one conversation
- Dangerous for Group Conversations
- Very easy to lose track!

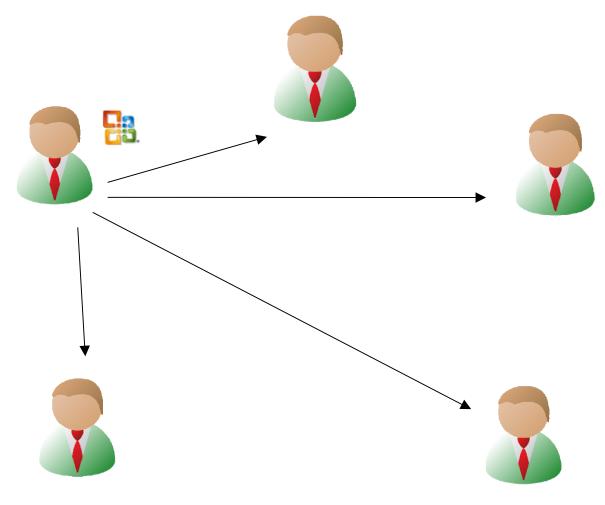










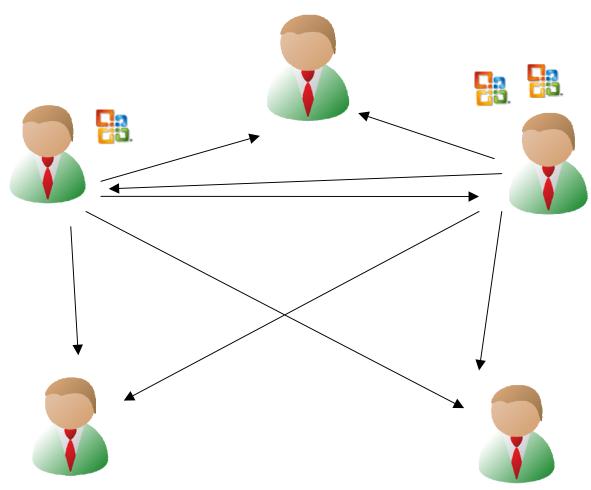










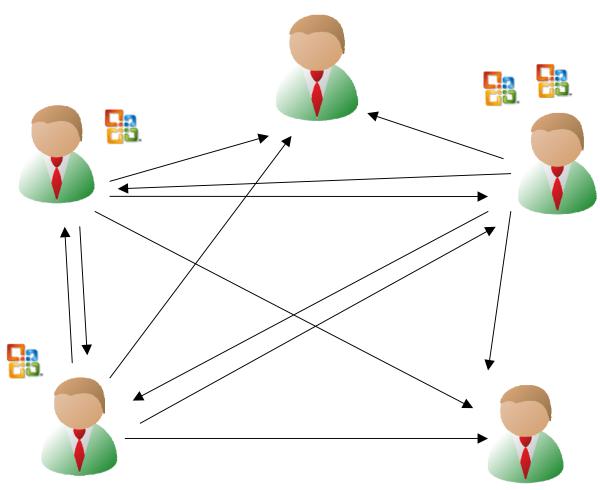










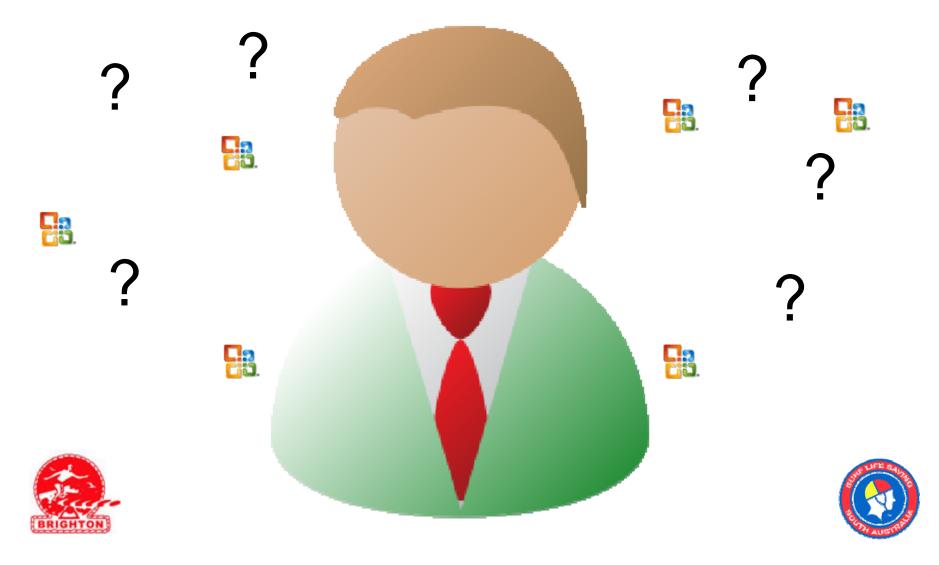








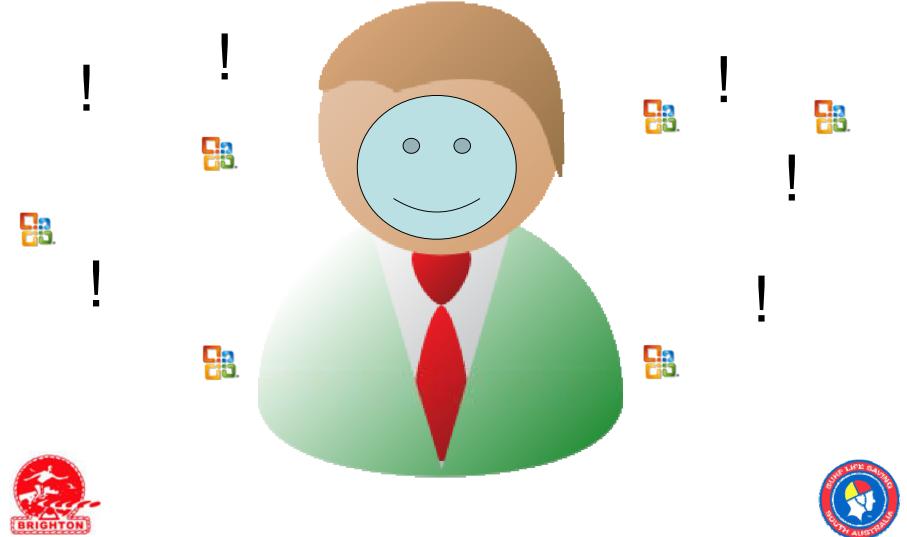






Collaboration







Forums



- Threaded
 Discussions
- Online
- Easy
- Accessible
- Promotes
 Communication









Forums



- Hundreds of Online Clubs purely on forums
- Hardtuned 55,000 members
- Organise Events, Shows, cruises
- Charity Events
- Regular Events involving over 1000 people









Wikis



- Anyone can edit
- Tracks all changes
- Accessed online
- Ideal as a Data Storage
- Can hold documents
- Powerful as a policy manager
- We use: Twiki!







Start

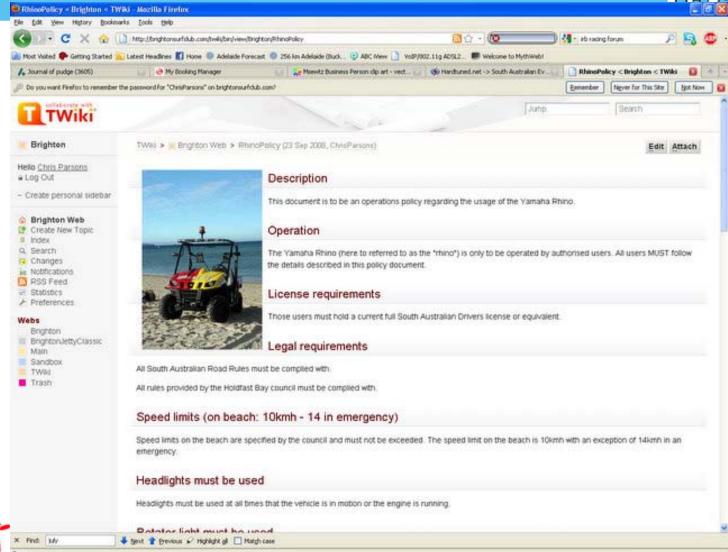
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Wiki



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Websites



- Can we afford one?
- Wordpress free http://wordpress.com

Want your own?

Domains: \$9 per year.

Hosting: From \$5 per month

Crazydomains.com.au

Hostgator.com.au Liquidweb.com.au







Hosting



Benefits:

- 24x7 Technical support
- A simple control panel
- Email addresses for your club
- Basic Website Configuration









Elance



- A World of Talent Ready to Work
- Specify the Job you want
- People / Companies Bid for the job
- You accept a bid
- They complete the work
- You pay for the job
- Form a relationship for future work



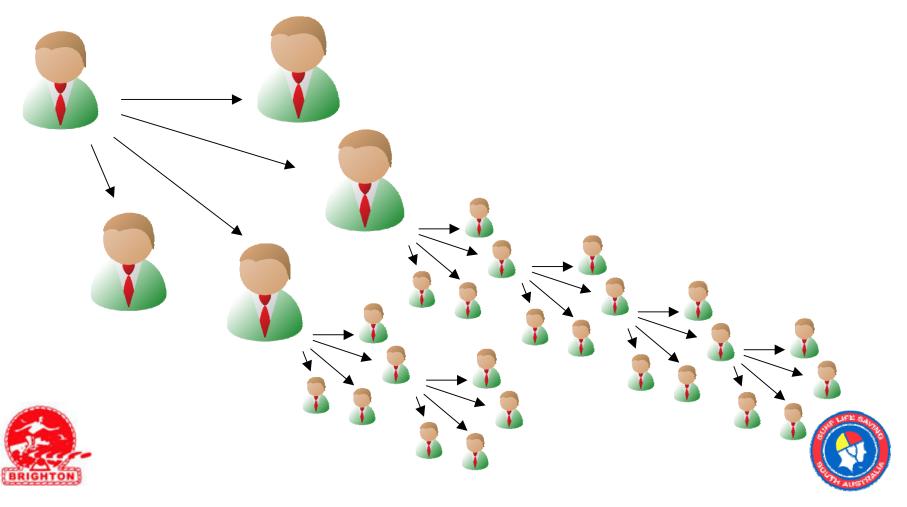




Facebook



Based around friends





Key Points



A technical tool must:

- Be Simple!
- Reduce / Remove Work
- Be supported
- Promote Volunteering







Tools Left Out?



- Online Accounting Systems
- Google Wave

Online Handout

http://brightonjettyclassic.com/handout

cfparson@gmail.com



